

# Windows BT Setting Guide & FQA

## 1. How to setting BT printing on Windows?

(1) Step1- Start the printer and turn on the Bluetooth

(2) Step2- Download the Software from the website

<https://gj.herelabel.top/>


① **Before downloading**- Please ensure that the network is normal and **turn off the anti-virus software to avoid errors**. This is because there are many different types of antivirus software, and we can't guarantee that we have submitted our security reports to every antivirus software. Don't worry, our software and drivers don't carry any computer viruses.

② **Download & Install**- Click [here](#) to go to the software official website to download the **latest version** of the software (The version **is newer than the USB flash drive**, and the new version solves the problem of Bluetooth being easily disconnected)

gj.herelabel.top

# Hanin Drive Management

- Install the driver with one click
- Diagnose print problems with one click
- Install Bluetooth printer driver with one click




Download

"Hanin Drive Management" PC client download  
<https://gj.herelabel.top>

Setup - Hanin Drive Management

## Completing the Hanin Drive Management Setup Wizard



Setup has finished installing Hanin Drive Management on your computer. The application may be launched by selecting the installed shortcuts.

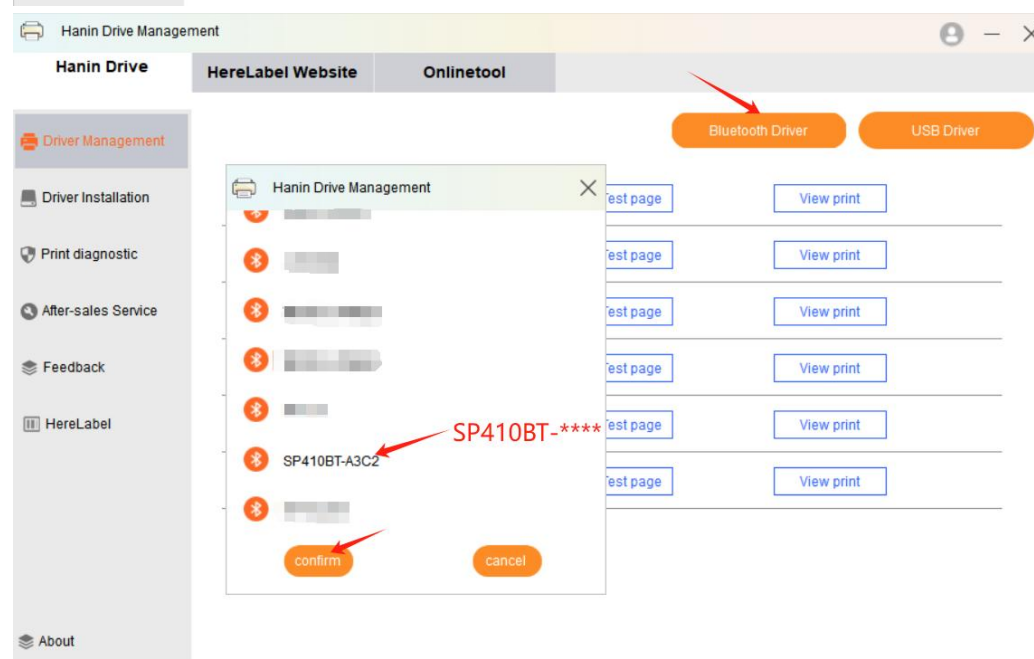
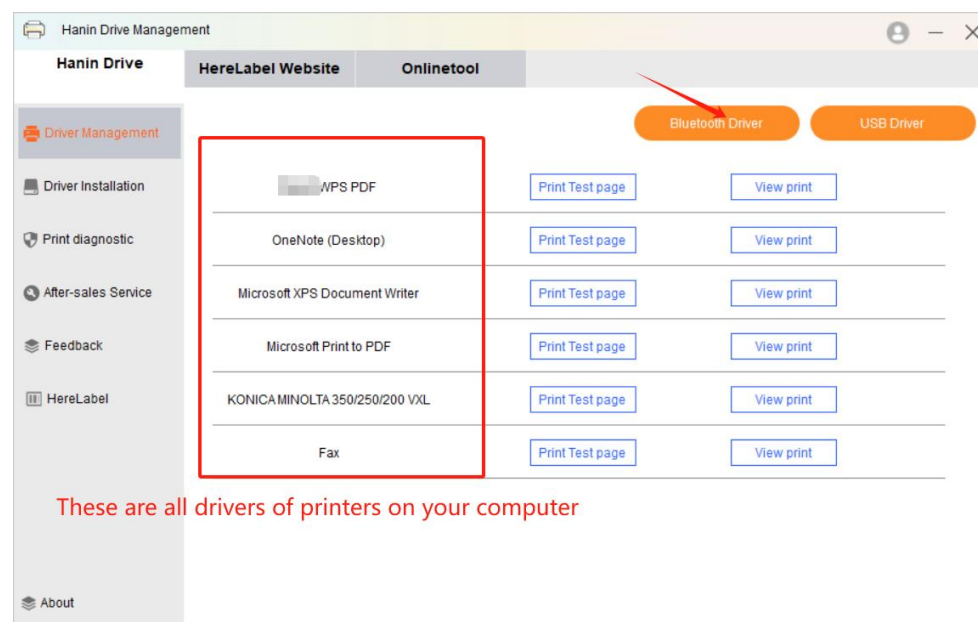
Click Finish to exit Setup.

☒ Launch Hanin Drive Management

Finish

### (3) Step3- Setting on the software

- ① If you want to **print via BT**, please click **“Bluetooth Driver”** to search the printer **“SP410BT-\*\*\*\*”** to install the driver for BT Printing. At the same time, the software will automatically match the Bluetooth port on the computer to make printing successful.



**NOTE: If you can't search for the printer here: SP410BT-\*\*\*\*, please check as follows:**

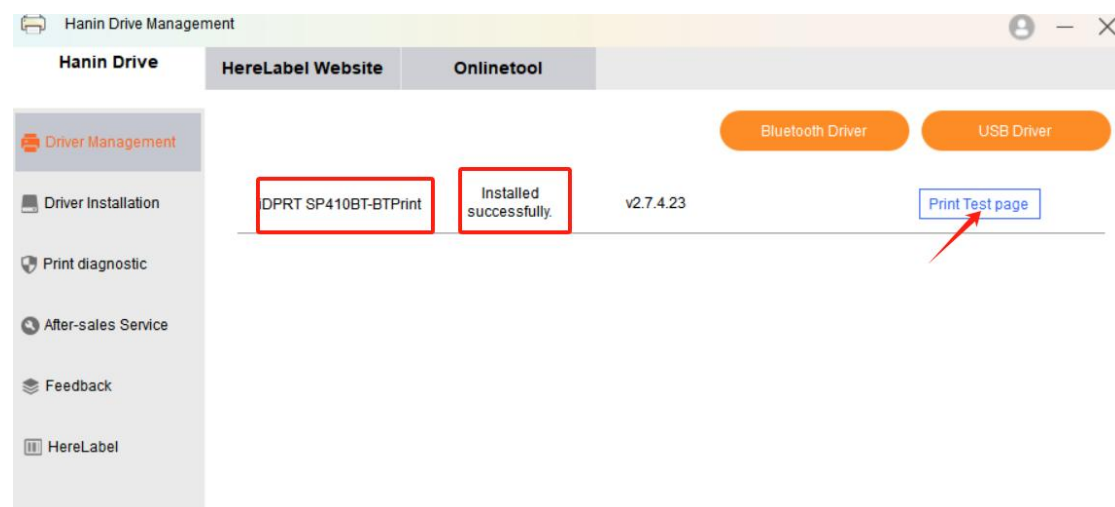
Step 1- Make sure the Bluetooth is turned on.

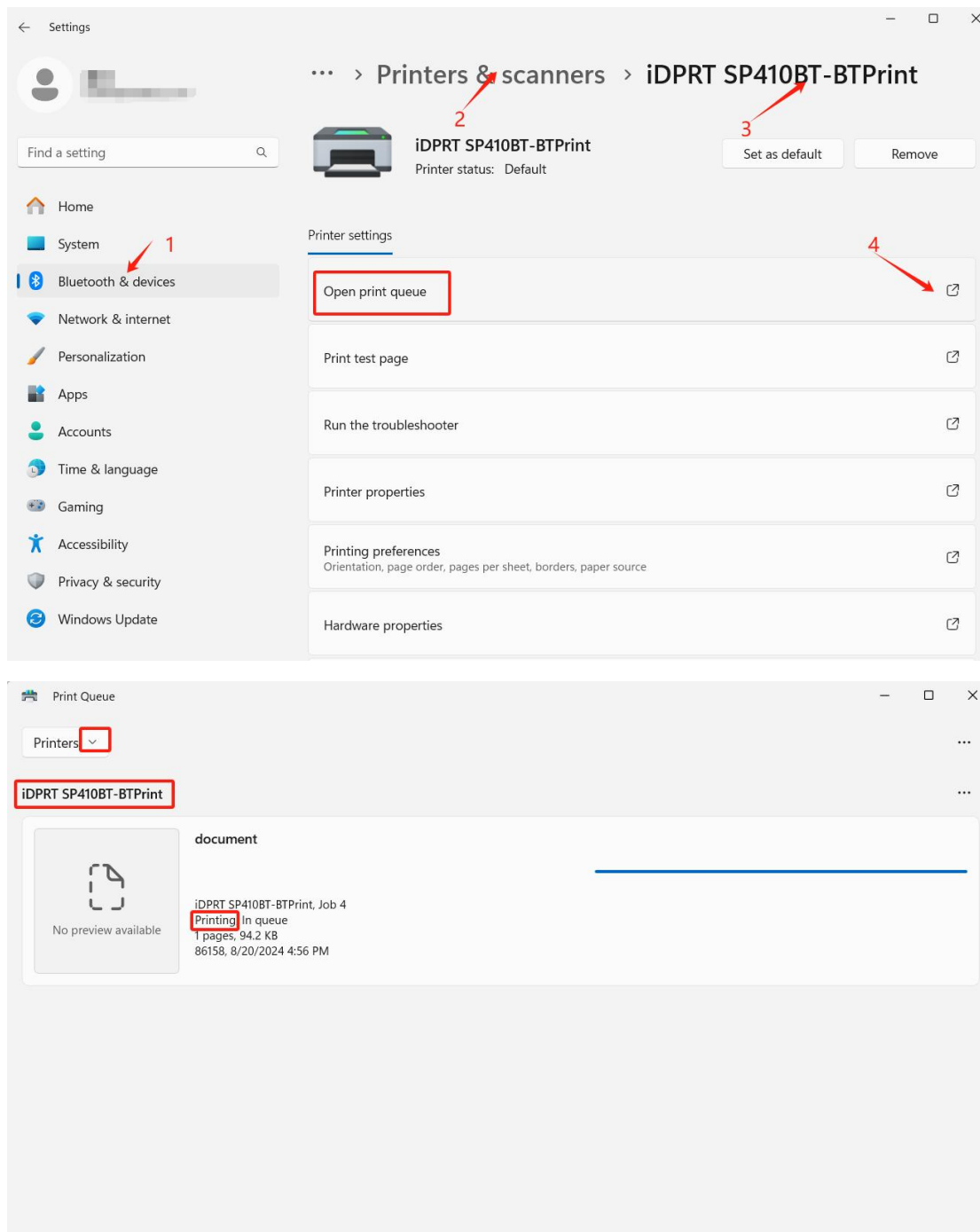
Step 2- Make sure no other device is automatically connected to the printer. Because the Bluetooth printers can't be connected and used by multiple devices at the same time, if other devices are connected to the printer, please disconnect them.

Step 3- If 1 and 2 are checked, please try to click "Bluetooth Driver" again to search the printer.

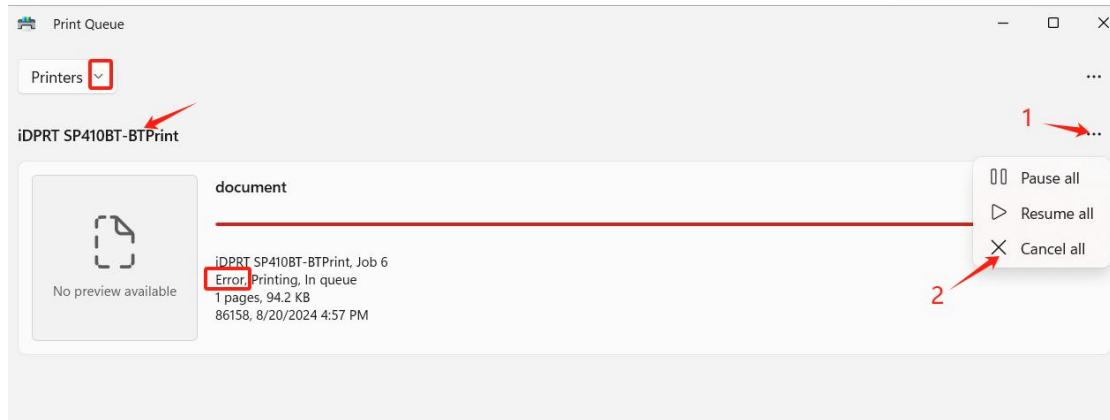
After installing, please click "Print Test Page" **We can check the printing status in the system's print queue: Printing / Error**

**NOTE:** It takes about 3 seconds to receive the Bluetooth signal. When you select Bluetooth printing (Need to select the correct printer name), the green light on the printer flashes, indicating that it is receiving the Bluetooth printing instruction. Please wait.



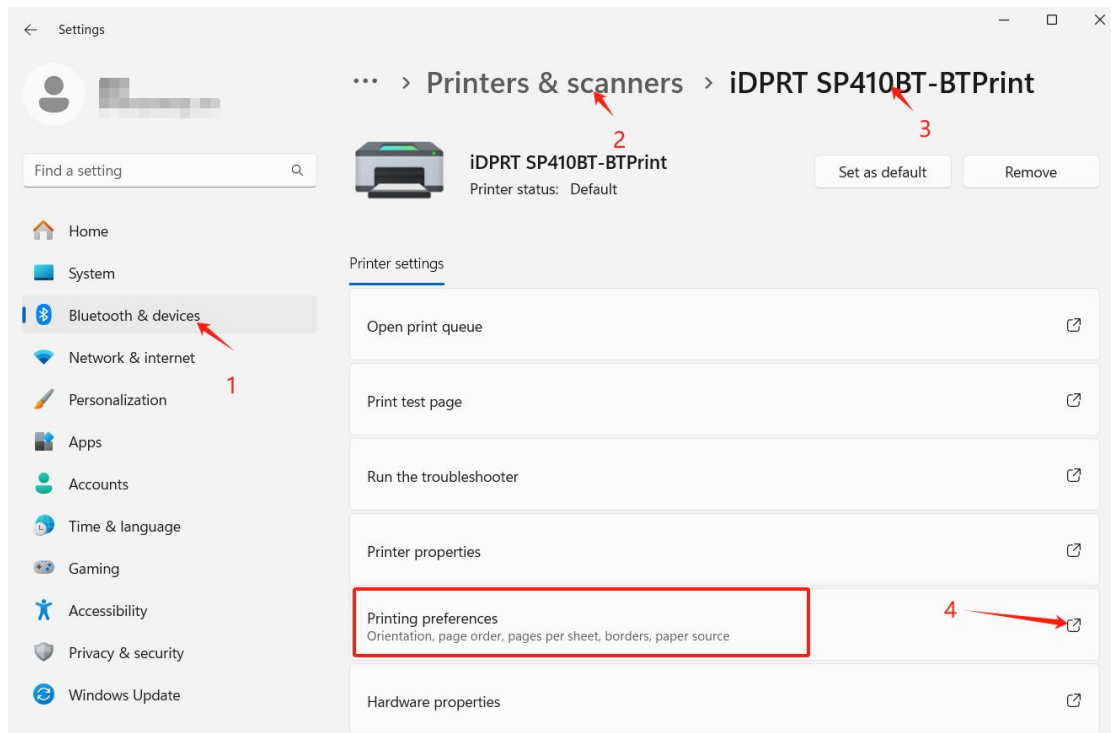


**If a print error is displayed in the print queue as follows, it means that the printing has failed. Please cancel the error printing for all printers. And then try to print again.**



## 2. Setting the Printing Preference-setting “ Paper Size”

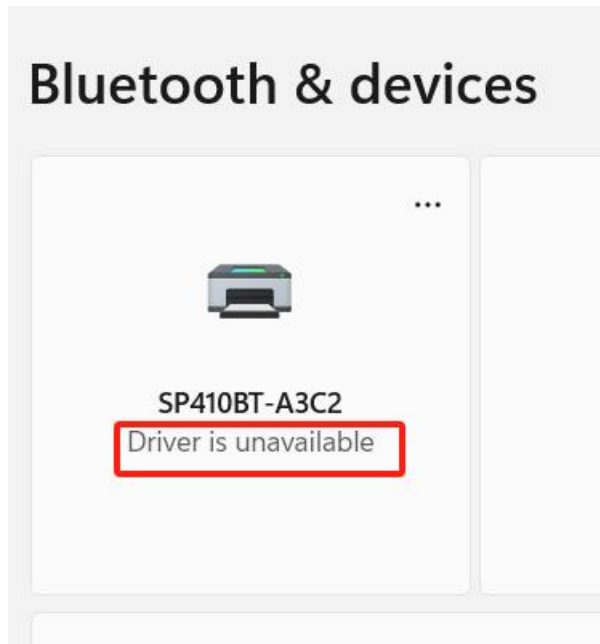
Go to “Bluetooth & device” - “Printers & scanners” - “iDPRT SP410BT-BTPrint” - “Printing preference”



### 3. FQA

(1) -"Bluetooth & Devices" shows that the “driver is unavailable”,

Does this mean it is an error??



- Please don't worry. This is normal, just follow our steps to complete the setup.

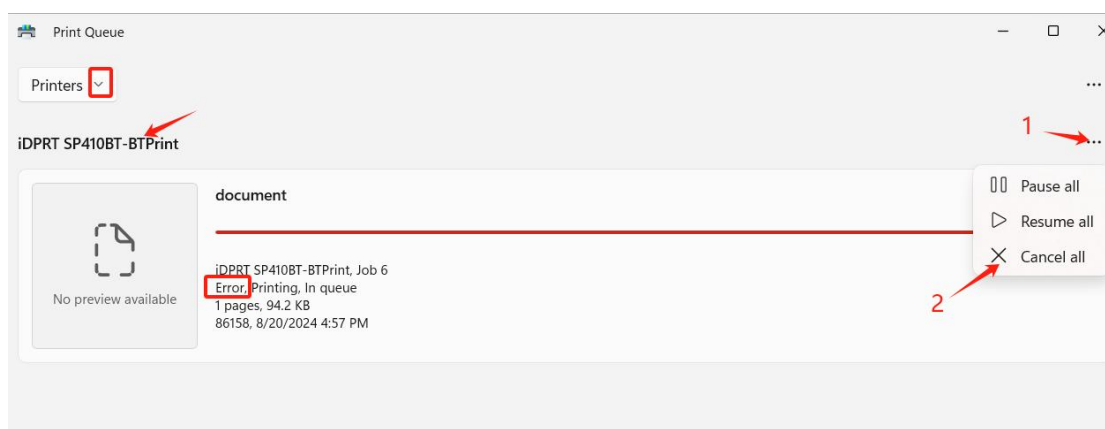
In addition, **whether the print is successful is determined by the status of the print queue.**



**(2) -After completing all settings, when I printing, the print queue shows that the printing error?**

**-Please follow the steps below:**

**Step1-** “Error” means printing failed. Please cancel the error printing for all printers.

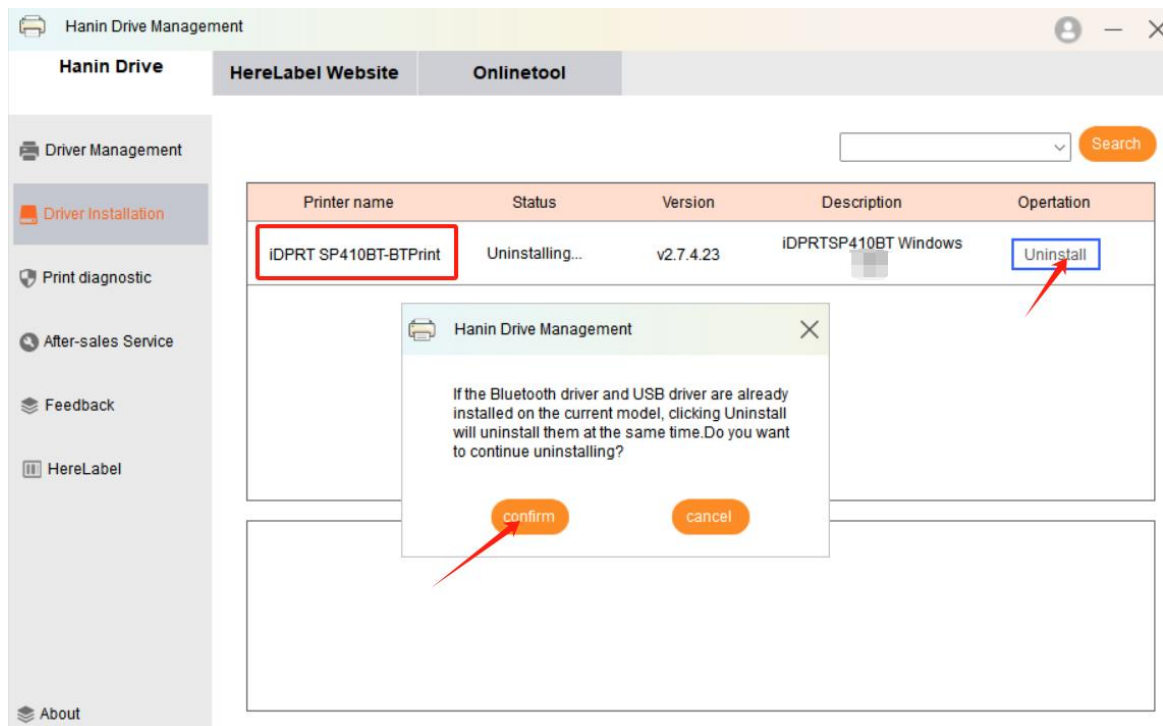
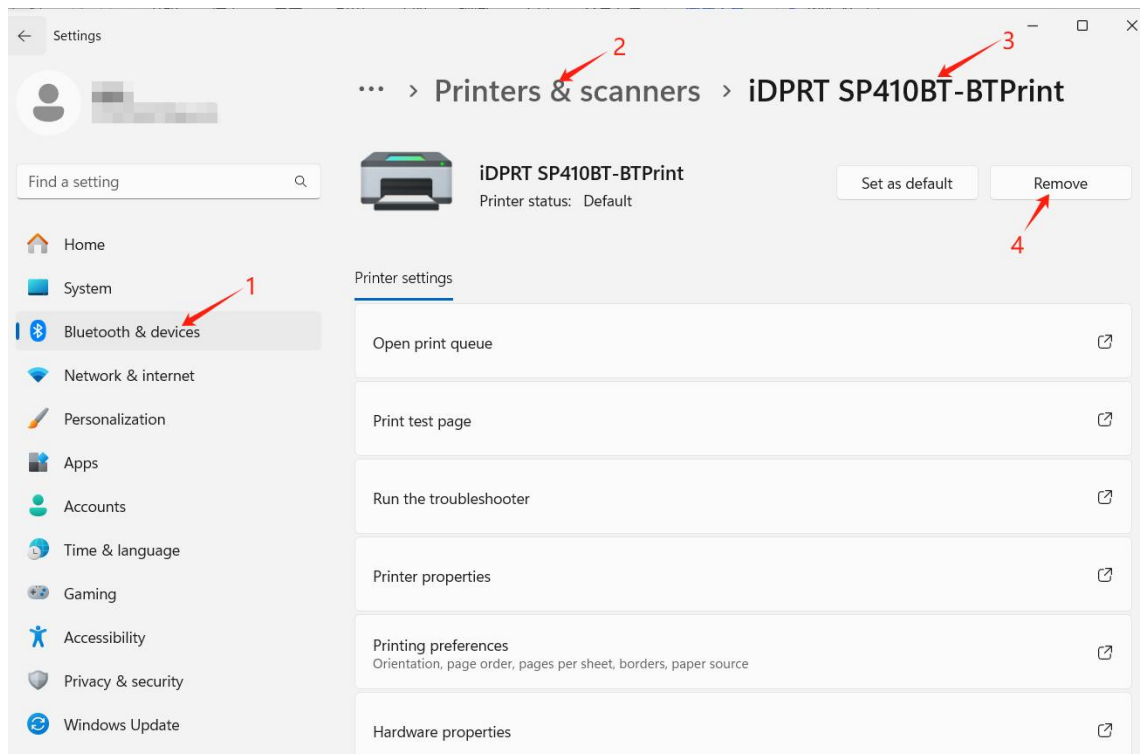


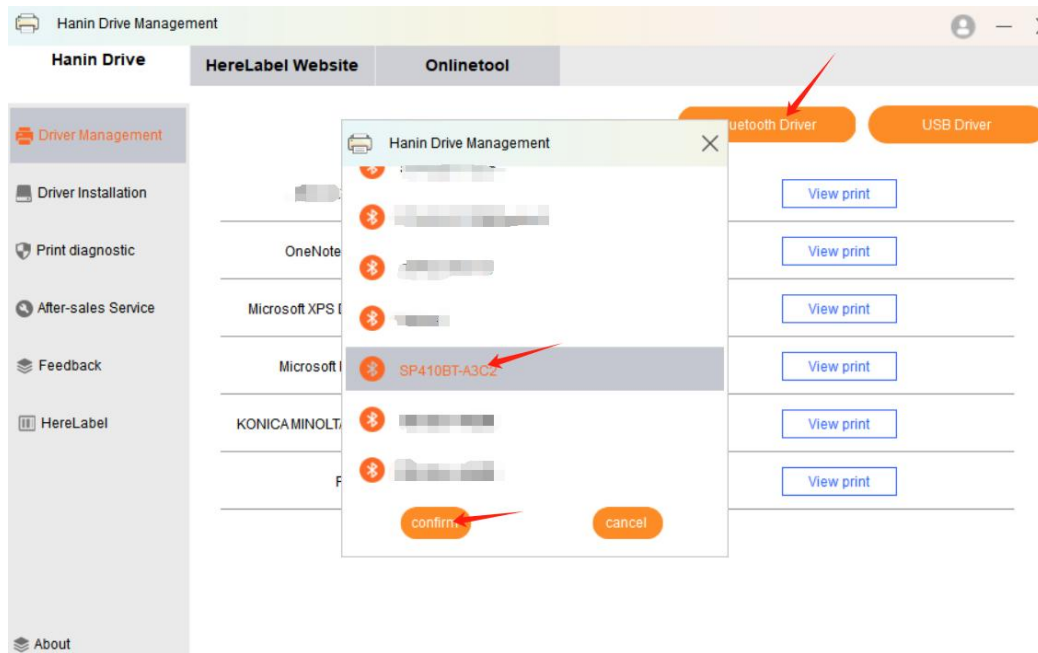
**Step2-** Please **check if there are other devices automatically connected to the printer**, such as apps, other nearby computers. If so, please disconnect them, because the Bluetooth printer cannot be connected and used by multiple devices at the same time. **Then, select the correct printer name and try printing again.**

**Step3-** If steps 1 and 2 don't solve the printing failure problem, please remove the printer from “Printers and Devices” first, then uninstall the driver in the software (please note that for the same model, if both the Bluetooth driver and the USB driver exist, they will be uninstalled at the

same time)

**And then, click "Bluetooth Driver" again to restart the setup.**





### (3) -What should I do if it prints incorrectly?

**-Please follow the steps below:**

**Step1-** The most likely reason is that label is not 4x6 inch format, Please back to where you download the labels (eBay, Shopify, Etsy etc.), change format from 8.5x11 inch to 4x6 inch, then download and print again.

**Step2-** If you **switch the label**, please **recalibrate the printer** when switching label paper and **set the right paper size on computer** before printing.

**Method of set the right paper size:** Go to “Bluetooth & device” - “Printers & scanners” - “iDPRT SP410BT-BTPrint” - “Printing preference”

**Method of recalibrating the printer:** Load at least 5 consecutive sheets of labels into the printer. Press and hold the feed button until the light flashes 2 times, then release the button. When the printer prints several blank labels and intelligently returns the labels, the calibration is complete.

**(4) -Why did the printer automatically print a label when it was not the first time printing?**

-This is because your computer has used this printer before and some of the print files were not printed due to insufficient thermal paper or printer power off. Therefore, if you turn on the printer and it prints automatically, it means that the content has not been printed yet. If you don't want to continue printing, you can cancel it in the print queue.